

No. 1108 Yongxing Road., Tongxiang Economic Development Zone, Zhejiang 314500 P. R.China

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Dear Customer,

You must have read news on the Internet for currently serious situation in China, the new virus spread news, very severe, more than anyone expected.

To be objectively speaking, compared to the 2003 SARS, this year's new corona-virus infectivity, wide range of transmission, coupled with the outbreak in nearby during the Chinese New year holiday huge flow of people, cause a wide range of people infected in China.

At the same time, the Chinese government has adopted stricter measures to prevent the movement of people to stop the spread of the virus. since 22<sup>nd</sup> Jan, the whole Wuhan city big area (population nearly 20 million), all the railway, highway, waterway passenger transport line stopped, all provinces, city and city, town and town, roads blockade, leaving only the road with the bayonet, temperature detecting passing pedestrians, have a fever, cold symptoms personnel directly isolated in an all-round way. The normal flow of non-residential personnel is no longer allowed, including between residential areas in cities.All government workers had their holidays cancelled two days ago.

The government has asked companies to postpone work till 9th February in Suzhou Jiangsu province and Shanghai, in order to control the epidemic, there is no specific time for companies in Zhejiang province our area to re-start work. Even if we are allowed to work on 9th February, some workers who come from the affected area will have to undergo a 14-day quarantine period under medical observation. Therefore, we believe that the factory re-start to normal work completely at least by the end of March, and this subject to the epidemic is really effectively controlled and there are no new outbreaks.

We are still remember about the SARS outbreak in 2003, but this time the government's control policies are much stricter than in 2003, so we are now very pessimistic and negative about whether the factories can re-start to work completely before the end of March. In view of this, we want to inform your esteemed company in advance, it is unavailable to deliver goods on time for your booked orders as schedule, although our raw materials are well prepared, but we can't start production, the impact of the delivery date will be delayed at least one and a half months, this subject to the government really control the spread of the epidemic.

Your esteemed company has always been our trustworthy partner. Due to the impact of this large-scale severe epidemic in China, we have to inform your company in advance for postpone the delivery time. We hope that you can adjust the material supply in the market in advance, so as not to have a big impact on your normal production. We are very sad and sorry for this situation, but we have no other choice except to wait where we are.

Once again, we would like to express our apologies and hope that our government can control the spread of the epidemic as soon as possible, resume the normal flow of people, and factory can re-start to normal work for production. We will also do everything possible to make minimize of losses.

Best regards Yang Shaowei General Manager ZHEJIANG REDSUN WOOL TEXTILE CO., LTD.